

UCP Delivery Group Projects

Project 1 – Parkside Ground Floor/Triage/Consent

This project will explore how face to face could work on a multi-agency basis on the ground floor at Parkside and in the children’s centres. It will aim to achieve a multi-agency triage process that could be applied for the most vulnerable people and will move us collectively to carrying out a single assessment of needs. It will also look at introducing informed consent into the process early on to ensure that information sharing can be carried out to help people to achieve better outcomes. It will build on existing work with the First Contact scheme. As part of this work there is a need to carry out a detailed mapping exercise to record all services that could help people to live their lives more independently.

Project 2 – Virtual Work Club/Digital Focus/Use of Social Media/Voluntary Sector engagement role

This project will aim to establish a virtual work club in Melton, initially targeted at the middle third of the cohort who the insight says are likely to use digital services if they get the right support. Whilst the Club will be based on real meetings, there will also be a desire to establish the club virtually using existing social media tools. We would like to see a developing role for a co-ordinator position linked in to the voluntary and community sector – the thinking here being that the voluntary and community sector could play a valuable role in engaging in a trusting way with this cohort of people.

Project 3 – Seek to develop a one stop shop for work and life skills

Following on from the community forum event held at Gloucester House in February, there is a clear need to explore ways in which many of the cohort could be upskilled in a range of areas, but including digital and financial management skills. There is potential to use Phoenix House together with the library to achieve this, with Phoenix House being used for some of the training linked to Sainsbury’s we could develop a proposal to carry on from this. A single venue might also be good for physical meetings of the work club outlined above.

Project 4 – Local Area Co-ordination (LAC)

This is an initiative being considered at county wide level and has independent living as one of its key aims. If there is a desire to move this initiative forward then Melton could be considered as a pilot area for the county.

Project 5 – Communication and Engagement

There will be an ongoing need for significant communications with this cohort of people. We will need to consider how we keep this going over the next 18 months and how we can make the best use of a number of different approaches, including how we can make the best use of front line staff who are already working with the cohort.