

POLICY, FINANCE & ADMINISTRATION COMMITTEE

16th APRIL 2014

REPORT OF CHIEF EXECUTIVE

THE AGILE COUNCIL

1.0 PURPOSE OF REPORT

- 1.1 The purpose of this report is to update on the Council's position in relation to PWC analysis of the steps a Council may need to take to meet the current financial, social, and technical change, to "create and operate a change ready organisation".

2.0 RECOMMENDATIONS

It is recommended that:-

- 2.1 **The work of T3 attached in the Appendix to this report be noted.**

3.0 KEY ISSUES

- 3.1 "The Agile Council" is an approach to delivery promoted by PWC, an international financial and management consultancy business. The company with its extensive work with local government and the public sector could suggest that it has a good understanding of the context within which local government is working but also of the challenges faced by councils both internally in modernisation and externally within this context. The work has also been linked more recently to the Local Government Association's document entitled "Rewiring Public Services". It has been suggested that this approach if considered and developed can lead to a co-ordinated approach to effective, efficient and more economic service delivery using all tools available not only relying on reductions in specification or services.

- 3.2 Members will find attached in the Appendix to this report an update of the work of the T3 (third tier officers) carried out both individually and collectively, to place the Council's work in relation to the propositions set out within the "Agile Council" approach. Members will note that the Council can track a significant history of service redesign, modernisation of service and service rationalisation based on up to date processes and customer requirements, together with an increasing use of customer insight and process redesign to bring further efficiencies into the Council's service delivery.

3.3 POLICY

The Council has within its priorities the requirement for a Well Run Council which sits above the work of the Transformation Programme and general service delivery/improvement. Assessment against the "Agile Council" approach will sit within this Council priority.

4.0 FINANCIAL AND OTHER RESOURCE IMPLICATIONS

- 4.1 There are no particular financial implications arising from this report, however, any individual activities or projects will be independently financially assessed. It is expected within the Council's Mid Term Financial Strategy that the approach to transformation of service delivery particularly that utilising modern technology will produce significant savings

for the Council.

5.0 **LEGAL IMPLICATIONS/POWERS**

5.1 There are no particular implications arising from this report.

6.0 **COMMUNITY SAFETY**

6.1 There are no particular implications arising from the report.

7.0 **EQUALITIES**

7.1 There are no specific implications arising from this report.

8.0 **RISKS**

8.1 There are no specific risks to be identified in relation to these items, at this time.

9.0 **CLIMATE CHANGE**

9.1 There are no particular implications arising from this report.

10.0 **CONSULTATION**

10.1 Consultation and engagement has taken place with T3 who have led on the Council's understanding and response to this approach.

11.0 **WARDS AFFECTED**

11.1 All.

Contact Officer Victoria Clarke, Environmental Protection & Safety Manager

Date: 28 March 2014

Appendices : Response of T3 to Agile Council Report: Appendix A

Background Papers: PWC Report "The Agile Council"
X Committees\2013 14\ 07 10 13\PFA Agile Council

Reference : X : Committees\2014 15\PFA