

Have your say and help us get on the right track ...

Consultation Results

In the priorities section of the survey, respondents are asked to rate each priority giving each one a score of 1-10, 1 being of the highest importance and 10 being the lowest.

From the survey results, the table below shows the priorities in order of importance, 1 being the most important. The third column shows the average score given by participants for each priority, the lowest score being the highest importance.

Rating	Priority	Average rating score given by respondents**
1	Support people and businesses through the economic downturn	5.30
2	Reduce re-offending and the impact of offending on the community	5.37
3	Encourage people to take an active role in their communities	5.56
4	Meet the economic needs of the Borough	5.87
5	Increasing public confidence & pride in neighbourhoods	6.02
*6	Maximise the potential of Melton Mowbray Town centre	6.15
*6	Help provide a stock of housing accommodation that meets the needs of the community	6.15
8	Improve quality of life for people living in the most disadvantaged neighbourhoods	6.17
9	Improving the well-being of vulnerable people	6.52
10	To provide high performing services that are efficient and meet customers' needs	7.15

*These priorities have the same score

**The lowest score = the most important priority

The survey also asked the following question (in bold).

‘...tell us anything else you would like us to know when considering the Council’s priorities’

There were 30 comments received from individuals and the Council is currently considering these comments. A summary of the responses is included within the report.

The following formed Section 3 of the survey and were concerned with the consultee.

The summary of postcodes of respondents below show a higher response from the rural areas with 16 being from an LE13 postcode, 32 being out of the town area and 6 non-responses

LE13	16
LE14	23
LE	3
NG	6
Non-responses	6

The 54 responses distributed between male and female as follows with more males responding than females :-

Male	28
Female	21
Non-responses	5

The age range of respondees (shown below) is higher in the over 45's and particularly in the 45-54 age range. There are no responses from the under 19 age group and the 75 and over age range.

Under 19	0
19-24	2
25-35	7
35-45	6
45-54	13
55-64	10
65-74	12
75 & over	0
Prefer not to say	2

A5 promotional flyer :-

Have your say... and help us get on the right track...

Over the coming months, Melton Borough Council wants to be sure that it is meeting the needs of the people it serves and making the best use of its budgets and staff.

These are difficult times for everyone and this means it is even more important that as we move forward we deliver the services people need within the budgets available. Therefore we would like your views on what the Council does and how it spends its money.

At the same time, the Council is asking for your views on the way it consults people.

The Council is putting together some new arrangements and would like to know what you think of these and whether they will work for you. A new strategy aims to ensure that the public opinion is asked for whenever the Council changes its services and way of working. Your opinions will be used to improve the way the Council works and helps Councillors with making decisions. This is valuable information for the Council as it helps to make a future which we all have a part in creating.

Go online today to tell us what is important to you!

www.melton.gov.uk/priorities
Closing date 14 March 2014



 Melton Borough Council
Parkside, Station Approach
Burton Street
Melton Mowbray
LE13 1GH

To request a paper copy Contact customer services on contactus@melton.gov.uk or call 01664 502502



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At the same time, the Council is asking for your views on the way it consults people.

We are currently looking at the way we consult with you and are putting together some new arrangements. We would like to know what you think of these and whether they will work for you. Our new strategy aims to ensure that public opinion is asked for whenever the Council changes its services and way of working. Your opinions will be used to improve the way the Council works and help Councillors with making decisions. This is valuable information for the Council as it helps to make a future which we all have a part in creating.

So that we can understand what you think and your needs, we ask you to answer a few questions which will help to tell us how you want to engage with the Council and what is most important to you.

How to take part

ONLINE :

Fill in the questionnaire on the Council's website at www.melton.gov.uk

BY POST TO :

Have your say - Priorities, Melton Borough Council, Parkside, Station Approach, Burton Street, Melton Mowbray, Leicestershire, LE13 1GH

OR HAND IN AT :

Parkside (as above) or at one of the Children's Centres at The Edge, Dalby Road or at The Cove, Sysonby Street, Melton Mowbray

If you need any help in filling in the survey, please call 01664 502502 or email contactus@melton.gov.uk

Closing date is Friday 14 March 2014

Your views will be looked at with other information and feedback from this survey and what decisions were made from it will be available on the Council's website by Friday 25 April 2014. More information on the Council's

Section 1 - Tell us what is most important to you

Melton Borough Council's 10 priorities are in the list below.
 Please rate each priority in the list between 1-10 to show how important each one is to you.
 Each priority must have a different number. 10 = the most important and 1 = the least important

	<p>Support people and businesses through the economic downturn - helping people and businesses to work out how to look after and use their money wisely</p>	<input type="checkbox"/>
	<p>Improve the well-being of vulnerable people - helping mainly older and young people to live independent lives</p>	<input type="checkbox"/>
	<p>Reduce re-offending and the impact of offending on the community - reducing crime and making the Borough a safer place to live</p>	<input type="checkbox"/>
	<p>Meet the economic needs of Borough - helping businesses grow and bringing new businesses to the Borough and helping people to get qualifications and jobs</p>	<input type="checkbox"/>
	<p>Improve quality of life for people living in the most disadvantaged neighbourhoods - addressing anti-social behaviour, developing positive activities for young people and improving the look of the buildings, streets and open spaces in these areas</p>	<input type="checkbox"/>
	<p>Increase public confidence and pride in neighbourhoods - making a cleaner and greener place to live with good waste and recycling collections and well kept parks and open spaces</p>	<input type="checkbox"/>
	<p>Maximise the potential of Melton Mowbray Town Centre - promoting the town to bring more visitors into the town centre which will then help improve the shops, eating out places and businesses in the town for everyone</p>	<input type="checkbox"/>
	<p>Encourage people to take an active role in their communities - encouraging people to volunteer and helping them to get involved in running</p>	<input type="checkbox"/>

	local services	
	Help provide a stock of housing accommodation that meets the needs of the community - making sure the Council's houses are in good condition and help to get more housing that is affordable for local people	<input type="checkbox"/>
	Provide high performing services that are efficient and meet customers' needs - making sure the Council is working properly and using the Council Tax money to provide services people need	<input type="checkbox"/>

Anything else to tell us about what is important to you

1. Please use this box to tell us anything else you would like us to know when considering the Council's priorities

Section 2 - Making your views count

2.	Do you want to be asked for your views on Council services, projects and issues that affect you and your life?	<input type="checkbox"/> Yes
		<input type="checkbox"/> No
		<input type="checkbox"/> Don't Know
3.	When the Council asks for your views, do you think they take them into account when making decisions?	<input type="checkbox"/> Yes
		<input type="checkbox"/> No
		<input type="checkbox"/> Don't know
4.	How would you prefer to give your views?	<input type="checkbox"/> Questionnaire delivered to your home
		<input type="checkbox"/> Online survey
		<input type="checkbox"/> Street survey

	<input type="checkbox"/> Public Meeting
	<input type="checkbox"/> Focus Group
	<input type="checkbox"/> Social media such as Facebook, Twitter
	<input type="checkbox"/> Contact Customer Services
	<input type="checkbox"/> Contact Local Councillor
	<input type="checkbox"/> Don't know
	<input type="checkbox"/> Other (please use box below)

5.	Do you think the draft Consultation, Engagement & Involvement Strategy sets out what you need when the Council consults with you?	<input checked="" type="checkbox"/> Yes
		<input checked="" type="checkbox"/> No
		<input checked="" type="checkbox"/> Don't Know

6.	Please use this box to tell us anything else you would like us to know when considering the Council's consultation arrangements
<div style="border: 1px solid gray; height: 100px; width: 100%;"></div>	

Section 3 - About you

7.	Postcode Please provide only the first 5 digits eg. LE13 1	<input type="text"/>
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8.	Are you	<input checked="" type="checkbox"/> Male	<input checked="" type="checkbox"/> Female
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9.	Which age group are you in?	<input checked="" type="checkbox"/> Under 16	<input checked="" type="checkbox"/> 45 to 54
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<input type="checkbox"/>		<input type="checkbox"/>	16 to 18	<input type="checkbox"/>	55 to 64
		<input type="checkbox"/>	19 to 24	<input type="checkbox"/>	65 to 74
		<input type="checkbox"/>	25 to 34	<input type="checkbox"/>	75 & over
		<input type="checkbox"/>	35 to 44	<input type="checkbox"/>	Prefer not to say

Thank you for your time

[Home Page](#) > [Council and democracy](#) > [Consultation](#) > what is important

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- [More information on Consultation arrangements](#)
- [More information on the Council's Priorities and Goals](#)

Closing Date - 14 March 2014

[Take survey](#)

