

Concessions and Exemptions

This applies to new residents, existing residents, tenants, occupiers and private tenants new or existing.

NO CHARGE FOR THE FOLLOWING All first bins – that is where no bins exist or bins going to new residents or tenants or approved and provided first additional bins for large families or those with medical conditions – all the above remain free of any direct charge.

CHARGE APPLIES to All Replacement bins – if any of the wheeled bins mentioned above require replacing due to residents / customer fault the (2013/14) £35 charge applies (charges will be reviewed annually as part of the annual budget setting process)

Concessions – a single concession to be offered as a full 100 % discount to be applied to :

- **All properties/households** where the named owner/signatory to lease or rental agreement is **in receipt of an income related benefit**
Will receive as a concession a **full discount** from the charge

Exemptions for Black or Brown 240 or 140 litre wheeled bins

- All damaged containers not caused by the resident will be replaced/loaned and delivered or repaired free of charge
- Vandalised bins are replaced/loaned and delivered free of charge.
- Stolen bins replaced/loaned and delivered free of charge (police incident number required).

Exemptions for Euro 1100 litre wheeled bins

- All damaged containers not caused by the resident(s) will be replaced/loaned and delivered or repaired free of charge
- Vandalised bins are replaced loaned and delivered free of charge.
- Stolen bins replaced/ loaned and delivered free of charge (police incident number required).