

Equality Impact Assessment (EIA) Form 'Knowing you customers needs'

Background

An Equality Impact Assessment is an improvement tool. It will assist you in ensuring that you have thought about the needs and impacts of your service/policy/function in relation to the protected characteristics. It enables a systematic approach to identifying and recording gaps and actions.

Legislation - Equality duty:

As a local authority who provides services to the public, Melton has a legal responsibility to ensure that we can demonstrate having paid due regard to the need to:

- Eliminate discrimination, harassment and victimisation
- Advance Equality of Opportunity
- Foster good relations

For the following protected characteristics:

- 1. Age
- 2. Disability
- 3. Gender reassignment
- 4. Marriage and civil partnership (when providing services)
- 5. Pregnancy and maternity (when providing services)
- 6. Race
- 7. Religion and belief
- 8. Sex
- Sexual orientation

What is prohibited?

- 1. Direct discrimination, including by association and perception.
- 2. Indirect discrimination now covers all characteristics.
- 3. Pregnancy and maternity discrimination.
- 4. Harassment.
- 5. Third party harassment.
- 6. Discrimination arising from disability.
- 7. Duty to make reasonable adjustments.

Title of the policy	Community Centre Assistants
Is it new or exiting?	New
Date	16/01/12
Officer undertaking EIA	R Browne
Who else is involved in	L Keeley, K Parkinson
undertaking this	
assessment?	

1. Overview of policy/function being assessed

A. Outline: What is the purpose of this policy? (specify aims and objectives)

The proposed policy is aimed at ensuring efficient support is given to the Children's and Community Centre's that Melton Borough Council own and manage. It is also to ensure the community are also given robust services to meet their needs.

B. What specific groups is the policy designed to affect/impact?

The policy will affect mainly those living in Melton Mowbray however the centre's are available for use by all residents living in the Borough of Melton. The main positive impact will be for residents living in Egerton, Fairmead and South Melton.

The new arrangements are seen to be a way to further improve services to our whole community.

C. Which groups have been consulted as part of the creation or review of the policy?

Consultation has been carried out with the Management Committee for the Centre's and local resident groups.

2. What we already know and where there are gaps

A. What existing information/data do you have/monitor about different diverse groups in relation to this policy? This could consist of previous EIA's, reports, consultation, surveys, demographic profiles etc.

Ethnicity: Demographic Profiles
Religion:
Sexual Orientation:
Disability: Demographic Profiles
Age: Demographic Profiles
Gender: Demographic Profiles
Transgender:
Other (Civil partnerships/marriage, pregnancy and maternity, offenders, priority neighbourhoods): Priority Neighbourhood Profiles, Expected Birth/Birth data, Offender data, crime data, Sure Start Data.
B. What does this information/data tell you about diverse groups? If you do not hold or have access to any data/information on certain/all diverse groups, what do you need to begin collating/monitoring? (please list)
The Borough as a whole looks to be quite affluent however there are large pockets of deprivation and poverty in priority areas of Melton Mowbray and in various locations throughout our villages. The Children's Centre's have been located in areas where services provided through the Centre's are most needed. The aim of the Centre's is to reduce gaps in living standards, education, employment and Health. Large amounts of data are held which are used to commission services for those who most need support and advice.
3. Do we need to seek the views of others and if so, who?
A. In light of the answers you have given in question 2, do you need to consult with specific groups? If not please explain why.
No
4. Assessing the impacts

	awareness, please the groups specifi Provide an explan duties on the fron	e identify whethe ed and whether t ation for your de t page)	r the policy has a there is evidence cisions. (please r	efer to the general
Diversity Groups	Positive impacts	<u>Negative</u>	Is there	Comments/explanation
	Intentional / Unintentional	impacts Intentional / Unintentional	evidence of direct/indirect discrimination?	Use data to evidence
Age	Intentional		No	Mixed population ages of older people, families and children. Services shaped in consultation with residents.
Disability (physical, visual, hearing, learning disability, mental health)	Intentional		No	There is a large number of elderly disabled and residents with complex needs including mental health issues living in the areas. Centres are set up to deliver services for these groups.
Gender / Sex	Intentional		NO	Access is available to all gender/sexs
Religious Belief				
Racial Group				
Sexual Orientation				
Transgender				
Other protected groups (pregnancy & maternity, marriage & civil partnership)	Intentional		NO	Low income, poor education and large retirement age population living in these areas. Pregnant women and fathers

			also access services
Other socially	Intentional	NO	Centres are set up to
excluded groups			deliver services to
(low literacy,			improve educational
offenders, priority			attainment, work with
neighbourhoods, etc)			offenders and they
			focus on priority
			neighbourhoods.
All			

5. Action Plan

Question	ould inform your Service Plan and Action	Responsible	Target
Number	7.0	Officer	Date
(Ref)			

6. Who needs to know about the outcomes of this assessment and how they will they be informed

	Who needs to know (Please tick)	How they will be informed (we have a legal duty to publish EIA's)
Internally (employees & EIA Scrutiny group)	*	(we have a legal duty to publish ETA's)
Externally (service users, stakeholders etc)		
Others		
To ensure ease of access, what other communication needs/concerns are there?		

7.	Conclusion	(to be	completed a	nd signed	by the	Head o	of Serv	ice
	COHGIGIOH							

Please delete as appropriate	

I agree with this assessment / action plan
If disagree, state action/s required, reasons and details of who is to carry them out with timescales:
Signed (Head of Service): H Rai
Date:
18 /01/12
8. Internal Scrutiny (to be completed and signed by an independent member of the third tier manager group)
Please delete as appropriate
I agree / disagree with this assessment
If disagree, state action/s required, reasons and details of who is to carry them out with timescales:
Signed (third tier manager):

Please ensure that this EIA is publicised on the Internet

Date: