

## Have your say and help us get on the right track ...

### Consultation Results

The consultation attracted 54 responses to the online survey and there were no hard copies of the survey returned. The survey results are set out below in the same order as shown in the questionnaire.

The following questions were asked (in bold) on the Council's proposed consultation arrangements and the responses are shown below each question:-

**Question : Do you want to be asked for your views on Council services, projects and issues that affect you and your life?**

Yes	46
No	4
Don't know	3
Non-response	1

**Question : When the Council asks for your views, do you think they take them into account when making decisions?**

Yes	11
No	25
Don't know	16
Non-responses	2

**Question : How would you prefer to give your views?**

Questionnaire delivered to your home	13
Online survey	41
Street survey	2
Public meeting	12
Focus group	8
Social media such as Facebook, Twitter	6
Contact Customer Services	3
Contact Local Councillor	10
Don't know	1
Other	1
Non-responses	4

**Question : Do you think the draft Consultation, Engagement & Involvement Strategy sets out what you need when the Council consults with you?**

Yes	10
No	11
Don't know	28
Non-response	5

**Question : ‘...tell us anything else you would like us to know when considering the Council’s consultation arrangements’**

There were numerous comments from individuals, some regarding planning issues, some specifically about recent wind turbine applications. Comments were also received about the way the Council consults and feeds back information to the public. The Council is currently considering these comments.

The following formed Section 3 of the survey and were concerned with the consultee.

The summary of postcodes of respondents below show a higher response from the rural areas with 16 being from an LE13 postcode, 32 being out of the town area and 6 non-responses

LE13	16
LE14	23
LE	3
NG	6
Non-responses	6

The 54 responses distributed between male and female as follows with more males responding than females :-

Male	28
Female	21
Non-responses	5

The age range of respondees (shown below) is higher in the over 45's and particularly in the 45-54 age range. There are no responses from the under 19 age group and the 75 and over age range.

Under 19	0
19-24	2
25-35	7
35-45	6
45-54	13
55-64	10
65-74	12
75 & over	0
Prefer not to say	2

A5 promotional flyer :-

## Have your say... and help us get on the right track...

Over the coming months, Melton Borough Council wants to be sure that it is meeting the needs of the people it serves and making the best use of its budgets and staff.

These are difficult times for everyone and this means it is even more important that as we move forward we deliver the services people need within the budgets available. Therefore we would like your views on what the Council does and how it spends its money.

**At the same time, the Council is asking for your views on the way it consults people.**

The Council is putting together some new arrangements and would like to know what you think of these and whether they will work for you. A new strategy aims to ensure that the public opinion is asked for whenever the Council changes its services and way of working. Your opinions will be used to improve the way the Council works and helps Councillors with making decisions. This is valuable information for the Council as it helps to make a future which we all have a part in creating.

Go online today to tell us what is important to you!

[www.melton.gov.uk/priorities](http://www.melton.gov.uk/priorities)  
Closing date 14 March 2014



 Melton Borough Council  
Parkside, Station Approach  
Burton Street  
Melton Mowbray  
LE13 1GH

To request a paper copy Contact customer services on [contactus@melton.gov.uk](mailto:contactus@melton.gov.uk) or call 01664 502502



## Have your say & help us get on the right track ...

**Over the coming months, Melton Borough Council wants to be sure that it is meeting the needs of the people it serves and making the best use of its budgets and staff.** These are difficult times for everyone and this means it is even more important that as we move forward we deliver the services people need within the budgets that are available. Therefore we would like your views on what the Council does and how it spends its money.

### At the same time, the Council is asking for your views on the way it consults people.

We are currently looking at the way we consult with you and are putting together some new arrangements. We would like to know what you think of these and whether they will work for you. Our new strategy aims to ensure that public opinion is asked for whenever the Council changes its services and way of working. Your opinions will be used to improve the way the Council works and help Councillors with making decisions. This is valuable information for the Council as it helps to make a future which we all have a part in creating.

So that we can understand what you think and your needs, we ask you to answer a few questions which will help to tell us how you want to engage with the Council and what is most important to you.

### How to take part

#### ONLINE :

Fill in the questionnaire on the Council's website at [www.melton.gov.uk](http://www.melton.gov.uk)

#### BY POST TO :

Have your say - Priorities, Melton Borough Council, Parkside, Station Approach, Burton Street, Melton Mowbray, Leicestershire, LE13 1GH

#### OR HAND IN AT :

Parkside (as above) or at one of the Children's Centres at The Edge, Dalby Road or at The Cove, Sysonby Street, Melton Mowbray

**If you need any help in filling in the survey, please call 01664 502502 or email [contactus@melton.gov.uk](mailto:contactus@melton.gov.uk)**

**Closing date is Friday 14 March 2014**

*Your views will be looked at with other information and feedback from this survey and what decisions were made from it will be available on the Council's website by Friday 25 April 2014. More information on the Council's*

**Section 1 - Tell us what is most important to you**

Melton Borough Council's 10 priorities are in the list below.  
Please rate each priority in the list between 1-10 to show how important each one is to you. Each priority must have a different number. 10 = the most important and 1 = the least important

<b>Support people and businesses through the economic downturn</b> - helping people and businesses to work out how to look after and use their money wisely	<input type="checkbox"/>
<b>Improve the well-being of vulnerable people</b> - helping mainly older and young people to live independent lives	<input type="checkbox"/>
<b>Reduce re-offending and the impact of offending on the community</b> - reducing crime and making the Borough a safer place to live	<input type="checkbox"/>
<b>Meet the economic needs of Borough</b> - helping businesses grow and bringing new businesses to the Borough and helping people to get qualifications and jobs	<input type="checkbox"/>
<b>Improve quality of life for people living in the most disadvantaged neighbourhoods</b> - addressing anti-social behaviour, developing positive activities for young people and improving the look of the buildings, streets and open spaces in these areas	<input type="checkbox"/>
<b>Increase public confidence and pride in neighbourhoods</b> - making a cleaner and greener place to live with good waste and recycling collections and well kept parks and open spaces	<input type="checkbox"/>
<b>Maximise the potential of Melton Mowbray Town Centre</b> - promoting the town to bring more visitors into the town centre which will then help improve the shops, eating out places and businesses in the town for everyone	<input type="checkbox"/>
<b>Encourage people to take an active role in their communities</b> - encouraging people to volunteer and helping them to get involved in running	<input type="checkbox"/>

	local services	
	<b>Help provide a stock of housing accommodation that meets the needs of the community</b> - making sure the Council's houses are in good condition and help to get more housing that is affordable for local people	<input type="checkbox"/>
	<b>Provide high performing services that are efficient and meet customers' needs</b> - making sure the Council is working properly and using the Council Tax money to provide services people need	<input type="checkbox"/>

**Anything else to tell us about what is important to you**

1. Please use this box to tell us anything else you would like us to know when considering the Council's priorities

**Section 2 - Making your views count**

2.	<b>Do you want to be asked for your views on Council services, projects and issues that affect you and your life?</b>	<input type="radio"/> Yes
		<input type="radio"/> No
		<input type="radio"/> Don't Know
3.	<b>When the Council asks for your views, do you think they take them into account when making decisions?</b>	<input type="radio"/> Yes
		<input type="radio"/> No
		<input type="radio"/> Don't know
4.	<b>How would you prefer to give your views?</b>	<input type="checkbox"/> Questionnaire delivered to your home
		<input type="checkbox"/> Online survey
		<input type="checkbox"/> Street survey

	<input type="checkbox"/>	Public Meeting
	<input type="checkbox"/>	Focus Group
	<input type="checkbox"/>	Social media such as Facebook, Twitter
	<input type="checkbox"/>	Contact Customer Services
	<input type="checkbox"/>	Contact Local Councillor
	<input type="checkbox"/>	Don't know
	<input type="checkbox"/>	Other (please use box below)

<b>5.</b>	<b>Do you think the draft Consultation, Engagement &amp; Involvement Strategy sets out what you need when the Council consults with you?</b>	<input type="radio"/>	Yes
		<input type="radio"/>	No
		<input type="radio"/>	Don't Know

<b>6.</b>	Please use this box to tell us anything else you would like us to know when considering the Council's consultation arrangements
<div style="border: 1px solid gray; height: 100px; width: 100%;"></div>	

### Section 3 - About you

<b>7.</b>	<b>Postcode</b> Please provide only the first 5 digits eg. LE13 1	<input type="text"/>
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<b>8.</b>	<b>Are you</b>	<input type="radio"/> Male	<input type="radio"/> Female
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<b>9.</b>	<b>Which age group are you in?</b>	<input type="radio"/> Under 16	<input type="radio"/> 45 to 54
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		<input type="radio"/>	16 to 18	<input type="radio"/>	55 to 64
		<input type="radio"/>	19 to 24	<input type="radio"/>	65 to 74
		<input type="radio"/>	25 to 34	<input type="radio"/>	75 & over
		<input type="radio"/>	35 to 44	<input type="radio"/>	Prefer not to say

**Thank you for your time**



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- [More information on Consultation arrangements](#)
- [More information on the Council's Priorities and Goals](#)

Closing Date - 14 March 2014

[Take survey](#)