Line of sight info

CORPORATE PLAN - THEMES, PRIORITIES, GOALS & VALUES

		Responsible Officers	
Theme 3	A well run Council	Head of Service	Officers/Teams
Priority	Good services that are value for money		
Promise	10 Provide high performing services that are efficient and meet customers' needs	All HoS	All Services

CP INDICATOR	CORPORATE PLAN GOAL
10.1	We will demonstrate as an organisation how we are developing a one team approach
10.2	To deal with 80% of all customer queries at the first point of contact

MELTON'S CORE VALUES

1. Resilience
2. Customer Care
3. Performance
4. Respect
5. Flexibility

MELTON'S COMMISSIONING PLAN PRIORITIES

3. Developing the Access to Services our customers use and experience