Full Council

Top-level scorecard

Corporate Plan and Service Standards metrics

Policy Committees

Top-level scorecard

Corporate Plan and Service Standards metrics

Governance Committee

PMITG

Request to examine specific improvements

Management Team (Quarterly session)

* Organisational Development Plan
* Corporate Plan
* Monitoring of outcome-focused indicators (Scorecard/Corporate & Service Standards metrics/ Supporting Datasets)
* Audit Recommendations

Hot Spot Teams (as required)

Poorly performing Corporate/Key/ Cross Cutting Indicators

* Corporate Plan: 3 themes, with 10 promises; Priority Action Plans based on the 3 themes; Metrics mapped to 10 promises.

MBC 5 Values mapped to Corporate Plan's 10 promises

County level SCS metrics

MBC metrics

MBC Scorecard

CORPORATE MONITORING

IN SERVICE MANAGEMENT

T3 Managers' Group (Quarterly session)

* Organisational Development Plan
* Corporate Plan
* Monitoring of outcome-focused indicators (Scorecard/Corporate & Service Standards metrics/ Supporting Datasets)
* Audit Recommendations

Employee Targets

Individual Targets
- how they relate
- how they are monitored

T3 Managers

Responsible Officers

Performance Co-ordinators/ Compiling Officers