## Communications

|                               | Core Establishment                          |              |
|-------------------------------|---|--------------|
|                               |   | FTE Post No: |
| Head of Communications        |   | 1.00 001COM  |
|                               | Elections Officer                           | 0.81 011COM  |
| vacant                        | Customer Services Manager                   | 1.00 002COM  |
|                               | CRM Development Officer                     | 2.00 012COM  |
|                               | Customer Insight Officer                    | 1.00 013COM  |
| Team Leader                   |   | 2.00 014COM  |
|                               | Customer Services Advisor                   | 20.10 015COM |
|                               | Customer Services Admin                     | 3.50 016COM  |
| HR and Communications Manager |   | 1.00 003COM  |
|                               | Committee and Admin Support                 | 1.77 026COM  |
| 0.41 vaca                     | ant Admin Support                           | 1.41 017COM  |
|                               | Digital Engagement Officer                  | 1.00 028COM  |
|                               | HR and H&S Officer                          | 1.00 031COM  |
|                               | Performance and Information Officer         | 1.00 018COM  |
|                               | Senior Democracy Officer                    | 0.60 019COM  |
|                               | Democracy and Involvement Officer           | 0.80 020COM  |
| Change Manager                |   | 1.00 002CEN  |
|                               | Principal Systems Officer/Change Consultant | 1.00 011CEN  |
|                               | Systems Analyst                             | 1.00 012CEN  |
|                               |   | 42.99        |

45.22

External Funding or Temp positions

| Customer Service Advisor - Childrens Centres | 2.23 022COM |
|--|-------------|
|  |             |

Customer Services Admin MA 0 027COM

2.23