

2013/14 Housing & Council Tax Performance

Average no of days to process
all new claims and changes of circumstances

	Days Taken	Claims Processed	Average
April	9,298	581	16
May	5,523	454	12.17
June	4,461	331	13.48
July	6,965	577	12.07
August	5,586	446	12.52
September	5,923	711	8.33
October	5,236	569	9.2
November	5,447	567	9.61
December	4,482	454	9.87
January	5,504	606	9.08
February	4,796	1,570	3.05
March	0	0	
	63,221	6,866	9.21