

Cost	High	20																			
		19																			
		18																			
		17																			
		16																			35
		15																			
		14									19										
		13																			
		12															9	33,33		21	
		11										26		35				24			
	Low	10								15		26,15, 12	27	24,10, 2,34	17	14,22	20,16		22		
		9										19	5	10		11		11			
		8								6	32		13				16		20,30		
		7										32			5	3	18				
		6							7	7		25	13	14		2,28			31,31		
		5					6							12	25,1						
		4				23						27	9	14		29	30,3,23				
		3										28	34	8		4					
		2																18			
		1					1	4				29									
				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
		Low										High									
		Performance																			

"Problem" Service	"Premium" Service
"Basic" Service	"Optimum" Service