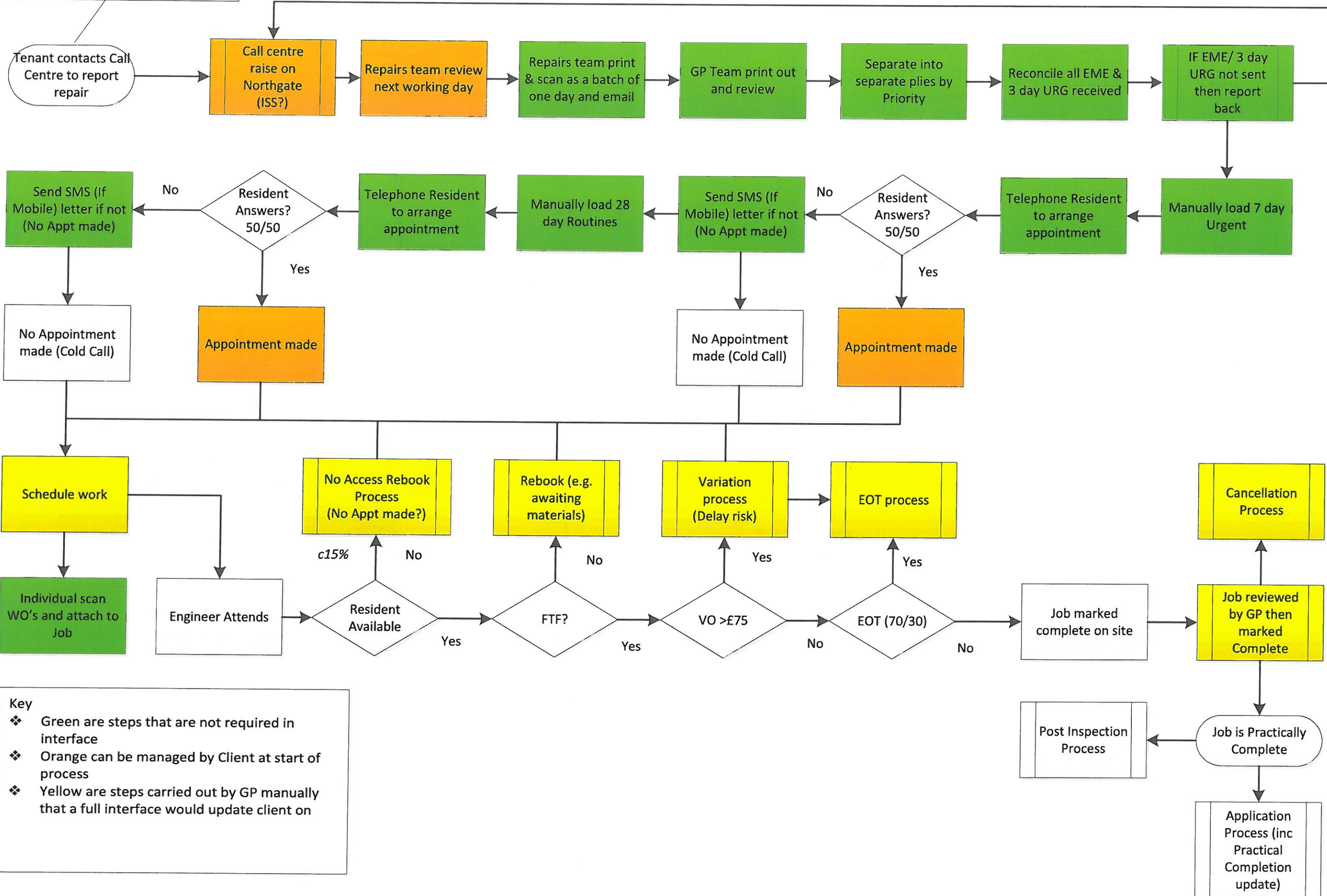


EME are phoned through, and 3 day URG should be emailed



Key

- ❖ Green are steps that are not required in interface
- ❖ Orange can be managed by Client at start of process
- ❖ Yellow are steps carried out by GP manually that a full interface would update client on

APPENDIX C

