

REVIEW OF FEES/CHARGES 2021/22

Service Melton Lifeline **Main Code** G1780 **Budget Holder** Ryan Ebdale

What are the financial objectives of the charging policy. Please select.
 Commercial Charges Free Subsidised
 Full Cost Recovery Statutory

Which corporate/service objectives impact on the charging policy?
 Helping to support vulnerable people and promote independence

What is the legal basis for making a charge?
 None

Who are the users of the service?
 Vulnerable people living in their own homes.

What is the current financial position of the service area?

	2020-21 £	2021-22 £
Direct Costs	54,130	56,170
External Income:	87,170	66,950
Contribution to overheads/Council Funds	-33,040	-10,780
Recharges from other services	44,140	52,430
Recharges to other services	0	0
Net subsidy/contribution to Council funds	11,100	41,650

Service Provided	Existing Fee/Charge	Effective Date of Last Increase	2020/21	Annual Usage 21-22	Concessions	Recommended Fee/Charge 2022-23	Additional Income 2022/23*
Lifeline telephone without a telephone line - website only	£5.06 + VAT per week	1.4.19	£ 59,182.00	232	None	£5.16 + VAT per week	£1,206
Installation Charge	£30	1.4.19	£ 1,650.00	35	None	£ 65.00	£7,000
Falls Pendants	£7.38 + VAT	1.4.19				£7.53 + VAT	0

How will the proposal contribute to the achievement of corporate/service objectives? (Particularly any subsidy provided).
 The proposed charging structure has been agreed by SLT and Cabinet briefing in order to bring our service charges in line with Harborough lifeline as part of the Partnership working arrangement.

What impact will the proposal have on the use of the service ?
 It is likely that the proposed charging structure will retain current usage levels whilst also increasing income to the service with increased promotion and additional support provided by the partnership with Harborough Lifeline.

What is the reasoning for the recommended fee/charge structure? (Include reference to any consultation, benchmarking etc.)
 We hope to grow the service over the next financial year following a difficult period due to Covid 19. Customer retention and additional customers will be key to this.

Completed by: Ryan Ebdale Date: 11-Oct-21
 Director Sign Off: _____ Date: _____
 Portfolio Holder Sign Off: _____ Date: _____
 Delegated Decision Record Updated By: _____ Date: _____