

Event Medical Plan

Saturday 26th October 2019



proeventmedical.com

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Event- Detonate Festival (Langar) **Date**- Saturday 26th October 2019

Location-Teamworks Karting, Langar Airfield, Harby Rd, Langar, NG13 9HY.

Description of Event- One day music event showcasing electronic acts on three amplified stages. Event licensed for alcohol from several bars. No camping. 7,000 PAX

Event Medical Manager

Oliver Krol HCPC Paramedic CertHE IOSH telephone - 07834 363269

Event Timing

Event Open- 1100 Event Close- 2300

Crowd Profile

Equal split of male/female adults. Younger demographic targeted. 18-25

Capacity

At this time the client expects 7,000 people on site, including artists and crew. 300 transient crew/artist.

Resource Times

Medical staffing required throughout operation hours. Peak period of entertainment and expected quantity of work Is 1800-2300.

Queing provision

Members of public will be queuing for entry. The risk assessment for this will be in the master EMP. Crowd management to be facilitated by security contractor. Guests encouraged to arrive earlier than later. We envisage that there will be steady and gradual egress without rush. Environmental conditions ie. Heat will increase hazard to customers if prolonged queuing occurs. More ticket, security and steward staff should be deployed if very warm weather is anticipated. Medical staff can be re-deployed to offer response to queue if required.

Campsites

No camping for this event. All guests leave after the show.

Other Medical/ First aid posts

One main Medical Treatment Centre provided by our client situated in main arena. Will be weatherproof and minimum size of 6x6m with adequate power and lighting installed. Staff will offer emergency response into arena and stage areas if/when required. Casualties will be treated on scene and discharged or if required recovered back to treatment centre for more complex care needs.

Clinical waste management

Disposal with our contractor. Sharps to be disposed of in designated sharps boxes, then stored for formal disposal by contractor. We are licensed waste carriers for this purpose.

Staff Parking

Staff to park in crew parking and make way on foot to treatment centre. We are planning to keep non emergency vehicles to a minimum and try to bring the majority staff in our marked emergency vehicles for ease of entry

Welfare/Catering Arrangements for staff

Staff to receive 2 x meals per shift for event. We will ensure that bottled water is available for medical staff. Staff WC will be available for use within the catering/staff welfare area.

Medical Resources from Pro-Event Medical Ltd

- 2 x Paramedics 1030-2330
- 3 x EMT 1030-2330
- 5 x FPOS 1100-2300
- 1 x Controller 1030-2330
- 2 x Conveyable Ambulance

Welfare function is present but provided by a different Company

10 operational staff in total for the duration of the event. This is robust and appropriate staffing and skill set for this event using our 7 years of experience looking after these shows.

Major Incident

If we need to alert EMAS to a developing complex incident standby or declaration we will contact EMAS control room using 999.

The mnemonic METHANE will be used. Major Incident declared/standby, exact location, type of incident, hazards, access and egress, number of causalities estimate and emergency agencies required.

Control staff will be aware of this mnemonic.

Once an ambulance incident officer is on scene we will hand incident command over NHS. We will fall into their command structure as a deployable medical resource or as they see fit.

Clinical Decision Making

All of our Paramedic and Nurse staff are autonomous practitioners. All treatments will be initiated by individual basis with overall supervision from registered Clinician. Any first-aider staff are well trained in their skills, they will not exceed their scope of practice and will be closely supervised by a Paramedic or Nurse.

Treatment Documentation

Any Patient contact must be followed up by an entry onto electric event Medical logging system or Patient Report Form. This will be conveyed with the patient to hospital or stored securely in line with data protection act. Data will only be divulged at a later stage to the patient themselves or by a government agency clearly outlining the nature of their request. For the purposes of RIDDOR we will keep and inform event organisers of personal data for this reason. This data remains under data protection legislation and our property.

Event Control Log will be opened at event open and continued throughout operational period. This will include occurrence logs and salient information.

Both logs will be anonymised and sent to in the post-event attachment to our debrief.

Maintaining Cover

We will only call upon the statutory Ambulance service for a major incident/hazardous event. Or indeed if we are out-resourced at a time of extreme pressure and we require more Ambulances to convey time critical patients. This decision will only be made by shift supervisor and will be communicated to event control team via event coms.

Historical Data

Pro-Event Medical has been contracted to provide its services on this show for seven years. In this time we have has zero impact on the East Midland Ambulance Service and referred only eight patients to NHS hospitals. Our primary function is to provide high level Clinical support and self/manage patients on-site to minimise if not eliminate impact on statutory services. We are presented with an average of 50-70 walk up cases per twelve hour event and approximately 15 responses within the arena area. We are confident that this multidisciplinary team provided robust and appropriate cover the event and according to the information we have been given by the Production teams.

Medical Emergency Procedure

1. Medical Dispatcher to get exact location from informant. 2. Dispatcher will task specific Response teams to make an attendance and provide initial assessment of patient. 3. Clinician sends back a situation report to dispatcher as soon as reasonably practicable with Age, Sex, History, Injuries, Complaint and probable treatment plan. 4. Dispatcher to communicate between treatment centre, response teams and security teams to support the attending Clinicians provide their pathway. Communications to be on one operational channel with allocated call signs. The Event director will be contact at earliest possible time if situation appears protracted, life-threatening, as a result of criminal activities or an immediate health and safety risk. If additional medical support (air ambulance, Ops commander NHS) is required then this will initiated by the shift supervisor. They will inform festival director and security control of their decision, and immediate action plan. For example this could mean security to assist movement of ambulances or aircraft landing zone 20x20m cleared of people. Any decision to initiate these resources will be made by event control team taking into consideration the circumstances we are presented with at the time the required treatments and time frames for receiving these. It is accepted that there may be calls to the emergency services from third parties. If an unexpected response arrives this must be treated seriously and swiftly. Just because we didn't call doesn't mean there isn't an undeclared emergency on site. In this instance we would make contact with NHS control room to obtain call data and co-respond in view of releasing an NHS crew.

Event Liaison Team

There will be an ELT team for this event. We anticipate our Medical supervisor working from Treatment Centre with Medical Dispatcher working in ELT to coordinate medical assets to incidents.

Transportation of Patients

We will have two Ambulance on site which can convey to hospital. We will utilise all other transport options when appropriate such as self presenting, taxi's and or transport via friend/family.

Vehicle Management

A clear emergency vehicle access/egress route is decided by organisers and health and safety team. Onsite movement of vehicles will be restricted to emergency response only.

Ambulance Service Resources

Event Control telephone numbers to be exchanged with Ambulance Emergency Operations Centre and Operational Management/Resilience NILO at East Midlands Ambulance Service.

Hopitals

Nearest Hospital is: Queens Medical Centre

Derby Road Nottingham NG7 2UH

0115 924 9924

Communications

On site communications to be via hand-held two way radios. These are to be booked and provided by the client. We require **seven** hand held radios for this event and a separate dedicated medical channel. It is critical that these are on same operating system as security, production and the rest of the Medical Team. There must also be capability for exchange of batteries.

Back up coms will be mobile phones. There is good coverage on all site on all common networks.